

Duke, Daphne

From: Michael Bishop <mbishop@clearrate.com>
Sent: Wednesday, December 2, 2020 2:59 PM
To: PSC_Contact
Cc: Duke, Daphne
Subject: [External] Authorized Utility Representative Information Form RE: 2020-171-C Order No. 2020-775
Attachments: SC Auth Utility Form.pdf

Pursuant to the aforementioned matter/Order, please find attached hereto Clear Rate Communication's Authorized Utility Representative Information Form, for filing with the Commission.

Thank you for your attention to this matter.

Sincerely,

Mike

Michael D. Bishop
General Counsel
Clear Rate Communications, Inc.
2600 W Big Beaver Rd. Suite 450
Troy, MI 48084
Tel: 248.556.9522
www.ClearRate.com



Telecommunications Carriers AUTHORIZED UTILITY REPRESENTATIVE FORM			
CERTIFICATED COMPANY INFORMATION			
Company Name: Clear Rate Communications, Inc.		FEIN/SSN: _____	
DBA/FKA: Clear Rate Communications		Telephone # 877-877-4779	
Mailing Address: 2600 W. Big Beaver Road			
City: Troy	State: MI	ZIP Code: 48084	
ILEC	IXC	CLEC X	Wireless ETC
REGISTERED AGENT INFORMATION			
Registered Agent: Corporation Service Company			
Mailing Address: 1703 Laurel Street			
City: Columbia	State: SC	ZIP Code: 29201	

As required by Commission rules and regulations
Print or type company contact person and contact information for the areas listed below:

UTILITY REPRESENTATIVE INFORMATION			
General Manager			
Name: Sam Namy			
Address: 2600 W. Big Beaver Road			
City: Troy	State: MI	ZIP Code: 48084	
Phone: 248-556-4500	Email: snamy@clearrate.com	Fax: 248-556-4501	
Emergency Contact – Non Office Hours			
Name: Sam Namy			
Phone: 248-556-4525	Email: snamy@clearrate.com	Fax: 248-556-4501	
Customer Relations/Complaints Rep			
Name: Kathleen Gobart			
Address: 2600 W. Big Beaver Road			
City: Troy	State: MI	ZIP Code: 48084	
Phone: 248-556-4514	Email: kgobart@clearrate.com	Fax: 248-556-4501	
Complaints Rep for Complaint Escalation			
Name: Daaiyah Shamsud-Din			
Address: 2600 W. Big Beaver Road			
City: Troy	State: MI	ZIP Code: 48084	
Phone: 248-556-4530	Email: dshamsud-din@clearrate.com	Fax: 248-556-4501	
Customer Toll Free Contact Number: 877-877-4799			
Engineering Operations			
Name: Paul Timmons			
Address: 2600 W. Big Beaver Road			
City: Troy	State: MI	ZIP Code: 48084	
Phone: 248-556-4532	Email: ptimmins@clearrate.com	Fax: 248-556-4501	
Test and Repair			
Name: Daniel O'Connell			
Address: 2600 W. Big Beaver Road			
City: Troy	State: MI	ZIP Code: 48084	
Phone: 248-556-9556	Email: doconnell@clearrate.com	Fax: 248-556-4501	

UTILITY REPRESENTATIVE INFORMATION			
Regulatory Officer			
Name & Title: Mike Bishop - Corporate Counsel			
Address: 2600 W. Big Beaver Road			
City: Troy	State: MI	ZIP Code: 48084	
Phone: 248-556-9522	Email: mbishop@clearrate.com	Fax: 248-556-4501	
Annual Report Form Mailings			
Name & Title: Jeffery Ortwine - Controller			
Address: 2600 W. Big Beaver Road			
City: Troy	State: MI	ZIP Code: 48084	
Phone: 248-556-9525	Email: jortwine@clearrate.com	Fax: 248-556-4501	
Dual Party Invoice Mailings			
Name & Title: Jeffery Ortwine - Controller			
Address: 2600 W. Big Beaver Road			
City: Troy	State: MI	ZIP Code: 48084	
Phone: 248-556-9525	Email: jortwine@clearrate.com	Fax: 248-556-4501	
Universal Service Fund Mailings			
Name & Title: Jeffery Ortwine - Controller			
Address: 2600 W. Big Beaver Road			
City: Troy	State: MI	ZIP Code: 48084	
Phone: 248-556-9525	Email: jortwine@clearrate.com	Fax: 248-556-4501	
Gross Receipts Mailings			
Name & Title: Jeffery Ortwine - Controller			
Address: 2600 W. Big Beaver Road			
City: Troy	State: MI	ZIP Code: 48084	
Phone: 248-556-9525	Email: jortwine@clearrate.com	Fax: 248-556-4501	
Lifeline Contact			
Name & Title: N/A			
Address:			
City:	State:	ZIP Code:	
Phone:	Email:	Fax:	

FORM PREPARER INFORMATION	
This form was completed by: Mike Bishop	
Signature:	
Title: Corporate Counsel	Date: 6-9-2020

RETURN COMPLETED FORM TO: Public Service Commission of SC
Docketing Department
101 Executive Center Drive, Suite 100
Columbia, SC 29210

AND Office of Regulatory Staff
Attn. Kari Munn
1401 Main Street, Suite 800
Columbia, SC 29201